

L'Oréal Colour Trophy Ticket Terms and Conditions

Ticket Purchase Terms - L'Oréal Colour Trophy 2018

General terms:

- i. Rights to admission for the L'Oréal Colour Trophy Semi-Finals and Grand Final are obtained by purchasing a ticket. Tickets can be purchased by going to the purchase page on the designated website (www.lorealcolourtrophy.com) and following the link to the Eventbrite website where you can make your purchase.
- ii. Price and availability of tickets may change without notice.
- iii. By purchasing tickets you will be deemed to have accepted these Ticket Purchase Terms. We advise that you familiarise yourself with these Ticket Purchase Terms before attending the L'Oréal Colour Trophy Semi-Finals and/or Grand Final.
- iv. When you purchase your ticket via the Eventbrite website, you will receive an email confirmation which you will need to retain and bring along with you to the L'Oréal Colour Trophy Semi-Finals and/or Grand Final event.
- v. We reserve the right to refuse you entry if you do not bring confirmation email along with you.
- vi. Tickets are not issued on a sale or return basis and cannot be cancelled or exchanged after purchase other than in accordance with these Ticket Purchase Terms.
- vii. Tickets are sold subject to the rights of L'Oréal Professionnel or other persons responsible for organising the L'Oréal Colour Trophy Semi-Finals and Grand Final to alter or vary the programme due to circumstances beyond their reasonable control without being obliged to refund monies. Advertised times are approximate and may be subject to change. It is your responsibility to keep checking the Website for any changes.

The Ticket Purchasing Process

- To buy tickets, you must navigate through the ticket purchase page on the Website. Once you have selected the number of ticket(s) you wish to purchase, you will need to select the 'Order Now' button. You will then be forwarded to the Eventbrite payment gateway. Please check all details carefully before you confirm your order. Please note that the data you submit on the Eventbrite payment gateway will be shared with L'Oréal Colour Trophy and with Eventbrite.
- L'Oréal Colour Trophy will use the data you share to manage the L'Oréal Colour Trophy Semi-Finals and Grand Final, including seating plans and dietary requirements, and to contact ticket holders with information about the event. For further details on how L'Oréal Professional uses your personal data, including how to request access to your data or contact details, please see our [Privacy Policy](#). Any data you share with Eventbrite is also held and managed by Eventbrite, and is subject to the Eventbrite Privacy Policy.
- Following the provision of your details to purchase ticket(s), subject to their availability at advertised prices (including any promotional offers) and validation of payment, Eventbrite will charge your debit/credit card with the face value of the ticket plus VAT. Once payment has been confirmed, you will receive an email to confirm your order.

Gaining admission to the L'Oréal Colour Trophy Semi-Finals and/or Grand Final events

- To gain entry to the L'Oréal Colour Trophy Semi-Finals and Grand Final events, on arrival to the event, you must provide either a digital copy of your e-ticket email or a

printed copy (with the barcode). Failure to produce a valid ticket will result in you not gaining entrance to the venues.

Transferability of Tickets

- Tickets are strictly non-transferable and cannot be sold.
- Complimentary tickets for the competing teams are only for the competing team and are strictly non-transferrable. Any delegates who are believed to be attempting to gain admission without a valid ticket will not be allowed entry.
- When you purchase your ticket you agree that it is for use by you and your party and you will not attempt to resell them. If you attempt to resell the ticket(s), it/they will be invalidated and the bearer will be refused entry to the L'Oréal Colour Trophy Semi-Finals and/or Grand Final.

Venue Rules and Regulations

- During the L'Oréal Colour Trophy Semi-Finals and Grand Final, you and all other ticket holders in your party agree to adhere to the rules and regulations of the venue.
- You and all other ticket holders in your party must comply with all safety announcements and venue regulations whilst attending the L'Oréal Colour Trophy Semi-Finals and/or Grand Final.
- Please note that the venue management and L'Oréal Professionnel accept no responsibility for any loss, damage or theft of personal property taken into the L'Oréal Colour Trophy Semi-Final and/or Grand Final venues.

Refunds, cancellation, rescheduling of the Events

- Refunds will not be given for tickets under any circumstances, except if:
 - a. The L'Oréal Colour Trophy Semi-Finals and Grand Final are cancelled by us;
 - b. The L'Oréal Colour Trophy Semi-Finals and Grand Final are rescheduled by us to different dates and you decide not to retain your ticket for the new dates.

Only the face value of the ticket (plus any VAT paid) will be refunded if (a) or (b) occurs.

- If the L'Oréal Colour Trophy Semi-Finals and Grand Final is totally cancelled or rescheduled by us, Eventbrite will contact you as soon as possible by using the details you have supplied when you purchased your ticket. If you do not receive this notification because you have not updated the email address that Eventbrite holds in connection with your ticket(s), L'Oréal Professionnel cannot be held liable.
- If the L'Oréal Colour Trophy Semi-Finals and Grand Final are cancelled by us, Eventbrite will arrange a refund of the face value of your ticket.
- If the L'Oréal Colour Trophy is to be rescheduled (as set out in (b) above) you will have the choice of retaining your ticket for the rescheduled L'Oréal Colour Trophy Semi-Finals and Grand Final, or obtaining a refund for the ticket.

Disclaimer and limitation of liability in relation to the L'Oréal Colour Trophy Semi-Finals and Grand Final and ticket purchases

- You acknowledge that your purchase of ticket(s) and attendance at the L'Oréal Colour Trophy Semi-Finals and/or Grand Final is at your own risk.

- Save in respect of fraud, fraudulent misrepresentation and of personal injury or death to the extent it results from L'Oréal Professionnel's negligence, in no event will L'Oréal Professionnel be liable to you or any third party for any direct, special, indirect, consequential or incidental damages, exemplary or lost profits, or any other damages of any kind whether based on warranty, contract, tort (including negligence) or otherwise, even if L'Oréal Professionnel has been advised of the possibility thereof, arising in connection with the L'Oréal Colour Trophy Semi-Finals and Grand Final and/or your purchase of tickets.
- To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to the L'Oréal Colour Trophy Semi-Finals and Grand Final and our Ticket purchase or refund process, whether express or implied.
- We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
 - a. attendance at, or inability to attend the L'Oréal Colour Trophy Semi-Finals and Grand Final (including without limitation travel costs, travel related expenses or accommodation costs);
 - b. use of or reliance on any content displayed or otherwise communicated at the L'Oréal Colour Trophy Semi-Finals and Grand Final.

If you are a business user, please note that we will not be liable for:

- c. direct losses, including without limitation loss of profits, sales, business, or revenue;
 - d. business interruption;
 - e. loss of anticipated savings;
 - f. loss of business opportunity, goodwill or reputation; and/or
 - g. any indirect or consequential loss or damage.
- For the purposes of these Ticket Purchase Terms, "Force Majeure" means any cause beyond our control including, without limitation, act of God, war, insurrection, riot, civil disturbances, acts of terrorism, volcanic eruption or volcanic activity, fire, explosion, flood, royal mourning, national mourning, theft of essential equipment, malicious damage, strike, lock out, weather, third party injunction, national defence requirements, acts or regulations of national or local governments.
 - We shall not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, for any failure to provide the L'Oréal Colour Trophy Semi-Finals and Grand Final events, or perform any obligation under these Ticket Purchase Terms to the extent that the failure is caused by a Force Majeure.
 - Nothing in these Ticket Purchase Terms excludes or limits our liability for death or personal injury arising from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by English law.

Age restrictions, rights of admission

- Attendance at the L'Oréal Colour Trophy Semi-Finals and Grand Final is strictly prohibited to persons under the age of 16.
- You must be at least 16 years of age to purchase tickets and attend the event. By purchasing a ticket you also agree to comply with any age restrictions which apply at the venue (in particular relating to the purchase and consumption of alcohol) as well as the laws and regulations of England and Wales.

- The right to admission to the L'Oréal Colour Trophy Semi-Finals and Grand Final is reserved by L'Oréal Professionnel and the venues, who may take health and safety, environmental and security concerns into account, and may carry out security searches. You consent to such searches and waive any related claims that may arise from such a search. If you elect not to consent to being searched, you may be denied entry to the L'Oréal Colour Trophy Semi-Finals and/or Grand Final without refund or other compensation.
- You will not be entitled to a refund or compensation of any kind if you are refused entry to or ejected from the venue, you are abusive, you engage in threatening, drunken, or any other antisocial behaviour (including smoking in non-smoking areas), you are found to be carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.
- Where prompt arrival is required, late arrival may also result in refusal of entry.

Availability of Tickets

- There is no restriction on the number of tickets you are allowed to purchase but there are a limited number of tickets available and once this number has been met, no more tickets will be available to purchase. This restriction is based on the capacity of the venue.